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**ABSTRACT**

Tamil Nadu Health Systems Project – Establishment of Emergency Management Services for various types of emergency cases, accident victims, etc., by GVK- Emergency Management Research Institute, Hyderabad – Extension of the Service for a further period of two years with effect from 05.02.2020 - Orders – Issued.

**HEALTH AND FAMILY WELFARE (EAPI-1) DEPARTMENT****G.O.(Ms).No. 39****Dated: 04.02.2020**  
**Thiruvalluvar Aandu – 2051**  
**Vihari, Thai – 21****Read :**

1. G.O.(Ms).No.137, Health and Family Welfare (EAP1-1) Department, dated: 05.05.2008.
2. G.O.(Ms).No.118 Health and Family Welfare (EAP1-1) Department, dated: 29.05.2013.
3. G.O (Ms).No. 164, Health and Family Welfare (EAPI-1) Department, dated: 29.05.2018
4. G.O (Ms).No. 515, Health and Family Welfare (EAPI-1) Department, dated: 02.11.2018
5. G.O (Ms).No. 26, Health and Family Welfare (EAPI-1) Department, dated: 01.02.2019

**Read also:**

From the Project Director, Tamil Nadu Health Systems Project letter No.3200/TNHSP/TNEMS/2019 dated: 26.08.2019, 04.12.2019, 17.12.2019 and 09.01.2020

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**ORDER:**

In the Government Order first read above, the Government have accorded sanction for the establishment of Emergency Management Services in Tamil Nadu under the Public Private Partnership Scheme. A Memorandum of Understanding (MOU) with the Emergency Management Research Institute (EMRI), Hyderabad was signed on 06.05.2008 and the services were put into operation on 15.09.2008. The Ambulance Service - 108 is operational in this State to provide emergency ambulance service to transport the victim to the appropriate hospital. To provide the service under PPP mode, centralized system of operation was adopted.

2. In the Government Order second read above, the GVK Emergency Management Research Institute (EMRI) has been permitted to extend their services for a further period of five years from 05.05.2013 and a Memorandum of

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Understanding (MoU) was signed between Government of Tamil Nadu and GVK EMRI on 31.07.2013. In the Government Order third read above, the services were extended for a further period of six months with effect from 05.05.2018. In the Government Order fourth read above, the services of GVK EMRI were extended for a further period of three months with effect from 05.11.2018 and the Government Order fifth read above, the Services were extended for a further period of one year with effect from 05.02.2019 with the same service provider with the existing terms and condition in the Memorandum of Understanding (MoU).

3. Based on the recommendation of the committee, the Project Director, Tamil Nadu Health Systems Project has requested the Government to issue necessary orders for the extension of 108 Emergency Ambulance Services with the existing service provider for a period of three years with effect from 05.02.2020 as per the terms and conditions in the Memorandum of Understanding (MoU) along with certain additional conditions and with the proposed National Administrative cost and Software maintenance and license charges as detailed below:

Year	Amount
2020-21	Rs.11.86 Crores
2021-22	Rs.12.46 Crores
2022-23	Rs.13.08 Crores

4. The Government after careful examination of the proposal of the Project Director, Tamil Nadu Health Systems Project have decided to accept the same and accordingly issue the following orders.

- a) The Project Director, Tamil Nadu Health Systems Project is permitted to extend the service of 108 Ambulance Services for a further period of two years with effect from 05.02.2020 as per the existing terms and conditions in the Memorandum of Understanding (MoU) along with the following conditions:
- i. Suitable approval of Government of Tamil Nadu to be obtained as per Tamil Nadu Transparency in Tenders Act, 1998.
  - ii. GVK EMRI shall extend their support to Government of Tamil Nadu to develop the 108 ambulance operation software with all the features as on today before the closure of the extension period of the contract. It will be reasonable for Government of Tamil Nadu to reimburse the cost under the operational expenses of the project.
  - iii. Suitable performance indicators including rational of expenditure to be reviewed annually so that the present performance is maintained / improved expenditure are not raising drastically on year to year basis.
  - iv. Suitable HR policy to be framed and put in to place.
  - v. The additional services, commitments and quality improvements etc., if any which GVK EMRI can offer for this extended period to be part of the contract.
  - vi. The existing actual cost sharing / reimbursement mode to continue with any other terms and conditions mutually agreed.



- b. Sanction is accorded towards the National Administrative Cost and Software Maintenance and License charges as determined independently by the committee as detailed below for a period of two years.

Year	Amount
2020-21	Rs.11.86 Crores
2021-22	Rs.12.46 Crores

5. This order issues with the concurrence of Finance Department vide its U.O.No.28/DS(MA)/2020 dated:30.01.2020.

**(BY ORDER OF THE GOVERNOR)**

**BEELA RAJESH  
SECRETARY TO GOVERNMENT**

To

- ✓ The Project Director, Tamil Nadu Health Systems Project, Chennai- 6.  
The Mission Director, National Rural Health Mission, Chennai-6.  
The Managing Director, Tamil Nadu Medical Services Corporation Limited, Chennai-8  
The Director of Medical and Rural Health Services, Chennai-6.  
The Director of Medical Education, Chennai-10.  
The Director of Public Health and Preventive Medicine, Chennai-6.  
The Principal Accountant General (A&E), Chennai - 18.  
The Principal Accountant General (Audit I), Chennai -18.  
The Pay and Accounts Officer (South), Chennai-35.  
The GVK-EMRI, Hyderabad.

Copy to

- The Finance (Health-II) Department, Chennai- 9.  
The Special Personal Assistant to Hon'ble Minister (Health and Family Welfare Department), Chennai-9  
The Health and Family Welfare ( Data Cell) Department, Chennai-9

**//FORWARDED BY ORDER //**

*B. Jayakumar*  
**SECTION OFFICER**

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